| | PRIVACY POLICY | PPP# | E.2.d.1 |
|----------------------------|-------------------------------------|---------------------------|------------|
| United | | Revision # | A.1 |
| Way 😂 | | Type: | Policy |
| United Way of | | Dated Issued: | 06/17/2022 |
| Benton & Franklin Counties | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 1 of 11 |

Policy Statement

We will not sell, share, or trade our donors' names or Personal Information with any third party other than our service providers, nor send mailings to our donors on behalf of other organizations.

This Policy applies to all Personal Information received by United Way of Benton & Franklin Counties (UWBFC), both online and offline, on any Platform ("Platform" includes UWBFC's website (https://www.uwbfco.org); social media channels; electronic and paper fundraising, event management, and grant management programs; electronic and paper communications; and other programs that UWBFC may deploy to fulfill its mission); as well as any electronic, written, or oral communications.

SECTION 1, Privacy Policy

Your privacy is a priority for United Way of Benton & Franklin Counties (referred to below as "UWBFC", "us", or "we") and we want you to be familiar with how we collect, use, and disclose information relating to you, your computer, or your device and that enables your identification (the "Personal Information"). This Privacy Policy describes our practices with information that we (or our service providers) collect from a user (sometimes referred to as "you" or "your") through our Platforms and our other network-connected products and services that link to this Privacy Policy (collectively, the "Site") and through print or other electronic methods, such as from telephone, facsimile, postal mail, personal delivery, or other offline means (collectively, "forms of communication in addition to the Site").

- **1. Collection of Personal Information.** When you interact with us through the Site, and forms of communication in addition to the Site, we may collect information from you as described below.
 - a. Information You Provide. Some elements of the Site, and forms of communication in addition to the Site, may ask you to submit Personal Information in order for you to benefit from the specified features or participate in a certain activity, such as donation processing. For example, if you register for an account on the Site, we may request Personal Information such as your name and contact information. If you make a donation using the Site, and forms of communication in addition to the Site, we may collect your credit or debit card or other financial account information. When you perform a search within the Site, UWBFC may record information identifying you or linking you to the search performed and recording information related to the search request. We may combine information you submit through the Site, with other information we have collected from you, whether online or off-line. We will treat the combined information in accordance with this Privacy Policy.
 - b. Sensitive Information. Unless we specifically request or invite it, we ask that you not send or otherwise disclose to us your racial or ethnic origin, political opinions, religion or other beliefs, health, criminal background, or trade union membership. In those cases where we may request or invite you to provide the foregoing information, we will only do so with your express consent,

| United | PRIVACY POLICY | PPP# | E.2.d.1 |
|----------------------------|-------------------------------------|---------------------------|------------|
| | | Revision # | A.1 |
| Way 😘 | | Type: | Policy |
| United Way of | | Dated Issued: | 06/17/2022 |
| Benton & Franklin Counties | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 2 of 11 |

in accordance with applicable data protection law requirements. Where you provide us with such information without request from UWBFC, we reserve the right (but do not have any obligation) to erase any such information at our discretion.

- c. Information About Minors. The Site is not intended for persons under the age of 13. We do not knowingly collect Personal Information online from this age group. We reserve the right to delete any information identified as having been provided by such persons through the Site, and forms of communication in addition to the Site, at our discretion. We may collect Personal Information from persons under age 13, for specific programs, but will do so only with the written consent of a parent or guardian.
- **d.** Location Information. Any comment system on the Site may utilize an opt-in geolocation service in accordance with a prevailing community standard such as HTML 5. Such geolocation opt-in ability is managed by the user's browser settings. If a user chooses to opt-in to the geolocation service, the user's comments may be associated with the user's location, both internally within UWBFC and publicly on the Site.
- e. Passive Information Collection, Use, and Choices. As you navigate the Site, certain Personal Information may be passively collected, meaning it is gathered automatically without your actively providing it. This is done using the following techniques in the following ways:
 - IP Addresses: An IP address is a unique identifier that certain electronic devices use to identify and communicate with each other on the Internet. When you visit our Site, we may view the IP address of the device you use to connect to the Internet. We use this information to determine the general physical location of the device and understand from what geographic regions our website visitors come. We may use this information to enhance our Site.
 - <u>Use of a Browser:</u> Certain information is collected by most browsers, such as your Media Access Control (MAC) address, computer type and operating system type and version screen resolution, and Internet browser type and version.
 - <u>Social Media Widgets:</u> Our Site may include social media tools, including social media
 widgets or plug-ins, to connect you to your social media accounts. These features may set a
 cookie or use other automatic collection and tracking technologies to collect information
 about you and your use of the social media features through and in connection with our
 Site. A third party may host these social media tools. Your interactions with these tools and
 the corresponding social media platforms are governed by the privacy policies of the
 companies that provide such platforms.
 - Cookies: Like many organizations, our Site uses "cookies" to help make sure the Site is meeting the needs of its users and to help us make improvements. Cookies are bits of text that are placed on your device when you visit certain websites. We may use cookies set by us on the Site, for example, whether you have visited us before or if you are a new visitor. We use third-party cookies set by our service provider, Google Analytics, to collect

| | PRIVACY POLICY | PPP # | E.2.d.1 |
|---|-------------------------------------|---------------------------|------------|
| United | | Revision # | A.1 |
| Way 😘 | | Type: | Policy |
| United Way of Benton & Franklin Counties | | Dated Issued: | 06/17/2022 |
| | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 3 of 11 |

information about how visitors use the Site, including how long you spend on each page, and how you got to the Site. We do not use data collected by cookies to identify who you are. We do not allow Google to use or share our analytics data. You can refuse our use of some or all cookies by turning off the use of cookies in your web browser. If you use your browser settings to block all types of cookies, you may not be able to access all or parts of our Site or functionality may be limited. You can set your browser to notify you before you receive a cookie, giving you the chance to decide whether to accept it. You can also set your browser to turn off cookies. Changing your internet browser settings can prevent the use of cookies. Each browser has a different procedure for disabling the use of cookies. The Help function within your browser should tell you how. For information on how to opt out of Google Analytics cookies, visit https://tools.google.com/dlpage/gaoptout.

• Google Analytics: We use Google Analytics, which is provided by Google Inc. It uses cookies to collect, for example, information about the operating system and the browser that you use, your IP address, the website you previously accessed (referrer URL) and the date and time of your visit to the website. On subsequent repeated visits to the website, frequently used information is automatically displayed for you. We are able to track your usage patterns with the help of the cookies. The information generated by cookies about the use of the website is transmitted to a Google server, which may be located within or outside of, the United States, and stored there. Google will use this information to evaluate your use of the website. Google may transfer these rights to third parties insofar as it is required to do so by law or in order that data may be processed on Google's behalf. To learn more about Google Analytics' use of cookies, visit

https://policies.google.com/technologies/cookies?hl=en-US

Our site currently does not respond to "Do Not Track" (DNT) signals and operates as described in this Privacy Policy whether or not a DNT signal is received, as there is no consistent industry standard for compliance.

- 2. How We Use the Information We Collect. We use Personal Information submitted by you or otherwise collected through the Site, and through other sources for the purposes described in this Privacy Policy, and as otherwise described to you at the point of collection. Generally, we use the information you provide to us for the reason for which it was provided. For example, if you sign up to receive email notifications, we will contact you by email. If you provide us with information to make a donation, we will use the information to process your donation. Specifically, we may use Personal Information from or about you:
 - to respond to your inquiries, send information that you request, and to process your donations;
 - to send you important information regarding our relationship with you or regarding the Site, changes to our terms, conditions, and policies, and other administrative information;
 - to notify you about upcoming events and donations;
 - to promote our mission and initiatives;

| United Way of Benton & Franklin Counties | PRIVACY POLICY | PPP# | E.2.d.1 |
|--|-------------------------------------|---------------------------|------------|
| | | Revision # | A.1 |
| | | Type: | Policy |
| | | Dated Issued: | 06/17/2022 |
| | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 4 of 11 |

- for our business purposes, such as data analysis, audits, recordkeeping, developing new
 products or services, enhancing the Site and forms of communication in addition to the Site,
 improving our services, identifying Site usage trends, optimizing your experience on the Site and
 other forms of communication, and determining the effectiveness of our fundraising;
- if you choose to complete a survey, we may use the information for purposes of evaluating your feedback from the survey; and
- if we intend to collect and use Personal Information for another purpose, we may seek your permission at the time the information is collected.

We may use any information that does not personally identify you, your computer, or your device for any purpose.

- **3. Our Disclosure of Your Information.** UWBFC does not sell your Personal Information. We may share your Personal Information with third parties only as described in this Privacy Policy or as otherwise described at the point where we collect the information from you, including:
 - to other United Way organizations, for the purposes described in this Privacy Policy;
 - to the companies or individuals that we hire to provide services to us, such as website hosting services, relationship management services, and payment processing; and
 - to a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or any portion of our business, or assets (including in connection with any bankruptcy or similar proceedings).
- **4. Uses and Disclosures to Comply with Laws.** In addition, we use and disclose Personal Information collected through the Site, and forms of communication in addition to the Site, as we believe to be necessary or appropriate:
 - under applicable law, including laws outside your country of residence;
 - to comply with legal process;
 - to respond to requests from public and government authorities, including public and government authorities outside your country of residence;
 - to enforce our terms and conditions;
 - to protect our operations;
 - to protect our rights, privacy, safety, or property, and/or that of you or others; and
 - to allow us to pursue available remedies or limit the damages that we may sustain.
- 5. Links to Third Party Sites. The Site, and forms of communication in addition to the Site, may contain links to other websites for the convenience of users in locating information, products, or services that may be of interest. If you access a third-party website from a link on this Site, any information you disclose on that website is not subject to this Privacy Policy. It is possible that these links may be used by third parties or others to collect personal or other information about you. UWBFC is not responsible for the privacy practices of such websites, advertisers, or third parties or the content of such websites and it is your sole obligation to review and understand the privacy practices and policies of these other websites. UWBFC does not control these third parties' use of cookies,

| | PRIVACY POLICY | PPP # | E.2.d.1 |
|----------------------------|-------------------------------------|---------------------------|------------|
| United | | Revision # | A.1 |
| Way 😘 | | Туре: | Policy |
| United Way of | | Dated Issued: | 06/17/2022 |
| Benton & Franklin Counties | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 5 of 11 |

collection of information, or how they manage such information. It is solely your obligation to review and understand the privacy practices and policies of these other websites, advertisers and any third parties.

- **6.** Where Your Information is Processed. UWBFC is based in the United States. No matter where you are located, your Personal Information will be collected and processed in the United States. The laws of the United States and other countries governing data protection may not be as comprehensive or as protective as the laws in the country where you live.
- 7. Security. UWBFC takes reasonable steps to protect the information collected and provided via the Site, and forms of communication in addition to the Site, from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. We use a variety of security measures to protect your data, including physical, electronic, and procedural safeguards. Paper products containing Personal Information, are stored in a locked room at UWBFC, and are managed according to our document retention policy with secured shredding, conducted by a third-party, at the end of the required storage period. We incorporate industry standard security controls (like firewalls) and protocols (like SSL/TLS) to create a site that is resistant to standard internet-based threats. We protect the security of credit card transactions by using only large-scale, third-party PCI Compliant credit card processors for the storage and encryption of all credit card data, in addition to encryption of websites directly maintained by UWBFC. No website or electronic data can ever be completely secure, but we are always working to maintain up-to-date and appropriate security mechanisms. You agree that UWBFC shall not be liable to you for any modification, suspension, or discontinuance of the Site, and forms of communication in addition to the Site.
- **8. Data Retention.** We generally retain Personal Information for so long as it may be relevant for the purposes identified in this Privacy Policy, unless a longer period of time is required by law.
- 9. Lawful Basis for Processing Your Personal Information. The laws in some countries require us to tell you about the lawful grounds we rely on to collect, use, disclose, and otherwise process your Personal Information. To the extent those laws apply, our lawful basis for processing your Personal Information is in support of our legitimate interests, where those interests are not overridden by your fundamental rights and freedoms. This includes:
 - Providing a safe user experience on our Site;
 - Customer service;
 - Sending communications to you to let you know about what we are doing with your donations and to solicit additional donations;
 - Protecting users, our workers, and our property;
 - Analyzing and improving our operations (e.g., optimizing the design or operation of Site); and
 - Managing legal issues.

This Privacy Policy is issued on behalf of UWBFC as controller of your Personal Information under applicable data protection laws. A "controller" is the person or organization who alone or jointly

| United | PRIVACY POLICY | PPP # | E.2.d.1 |
|----------------------------|-------------------------------------|---------------------------|------------|
| | | Revision # | A.1 |
| Way 😘 | | Туре: | Policy |
| United Way of | | Dated Issued: | 06/17/2022 |
| Benton & Franklin Counties | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 6 of 11 |

determines the purposes for which, and the manner in which, any Personal Information is, or is likely to be, processed.

- **10. Automated Processing of Personal Information.** We may use automated processing of your Personal Information in order to tailor our communications with you and manage our relationships with our donors and contacts. This automated processing may impact the type of communications you receive from us.
- 11. Your Data Rights and Choices. You can opt-out of the use of certain cookie-related processing by following the instructions in Section 1(e) above (Passive Information Collection, Use, and Choices). If you would like to submit a data access, correction, restriction, or deletion request, you can do so by contacting us at finance@uwbfco.org and we will process such request with respect to any Personal Information that we are able to link to you individually based on the information that you can provide to us. These rights and options that you have with respect to Personal Information are subject to limitations and exceptions under applicable law.
- 12. Right to Change Privacy Policy. UWBFC reserves the right at any time to modify, alter, or update this Privacy Policy. Your use of the Site, and forms of communication in addition to the Site, following any changes means that you agree to follow and be bound by the Privacy Policy as changed, subject to limitations under applicable law. UWBFC's current Privacy Policy is available at www.uwbfco.org. Any change to this Privacy Policy shall be effective as to any user who has visited the Site, and forms of communication in addition to the Site, before the change was made. Please review this policy periodically, and especially before you provide any Personal Information to us. The Privacy Policy was last updated on the date indicated above.
- **13. Contacting Us.** For questions about the privacy or handling of your Personal Information, contact us at finance@uwbfco.org or 509-783-4102 or by mail to: United Way of Benton & Franklin Counties, Attn: Finance Dept., 401 N. Young St., Kennewick, WA 99336.

SECTION 2, Terms of Use

The following terms and conditions ("Terms") govern your use of our Platforms and our other network-connected products and services that link to this Privacy Policy (collectively, the "Site") and through print or other electronic methods, such as from telephone, facsimile, postal mail, personal delivery, or other offline means (collectively, "forms of communication in addition to the Site"). By accessing, viewing, or using the content, material, or services available on or through the UWBFC Site and other communications, you indicate that you have read and understand these Terms, that you agree to them and intend to be legally bound by them. If you do not agree to these Terms, or if you are under 13 years of age, you are not granted permission to use the Site and must immediately cease using the Site.

1. Informational Purposes Only. The information on this Site is for informational purposes only. Without limiting anything else in these Terms or otherwise, UWBFC is not responsible for any errors

| | PRIVACY POLICY | PPP # | E.2.d.1 |
|----------------------------|-------------------------------------|---------------------------|------------|
| United | | Revision # | A.1 |
| Way 😘 | | Туре: | Policy |
| United Way of | | Dated Issued: | 06/17/2022 |
| Benton & Franklin Counties | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 7 of 11 |

or omissions in the Site, Site Materials, and forms of communication in addition to the Site, as defined in Subsection 3 of these Terms.

- 2. Registration. In order to access certain content, services, products, or benefits on the Site, you may be asked to register and create an account. As part of the registration process, you must click to agree to these Terms, and may then be asked to select a username and password. You may also be required to provide UWBFC with certain information about yourself including some types of personally identifying information such as your email and your address. You are fully responsible for your account, including use of the account by any third party, and maintaining the confidentiality of your password. You may terminate your account at any time by contacting us at finance@uwbfco.org.
- 3. Proprietary Rights. As between you and UWBFC, UWBFC owns or licenses all data, content, graphics, forms, artwork, images, photographs, functional components and any software concepts and documentation and other material on, in or made available through the Site, Site Materials, and forms of communication in addition to the Site, as well as the selection, coordination, arrangement, and organization and enhancement of the Site Materials. All Site Materials are protected pursuant to copyright, trademark, patent, and other applicable laws. You agree not to remove or alter any copyright notice or any other proprietary notice on any Site Materials. As between any user and UWBFC, all names, trademarks, service marks, certification marks, symbols, slogans, or logos appearing on the Site, and forms of communication in addition to the Site, are proprietary to UWBFC or its affiliates, licensors, or suppliers. Use or misuse of these trademarks is expressly prohibited and may violate federal and state trademark law. Under no circumstances will you have any rights of any kind in or to Site Materials, other than the right to use the Site, and forms of communication in addition to the Site, in accordance with these Terms.
- 4. Unauthorized Activities. You agree that you will not use the Site, and forms of communication in addition to the Site, for (a) any illegal or unauthorized purposes that violate any local, national, or international laws (including but not limited to import, export, copyright, and trademark laws); (b) modifying, copying, distributing, displaying, performing, reproducing, publishing, licensing, creating derivative works from, transferring, selling any of the Site Materials, or forms of communication in addition to the Site, unless otherwise authorized by these Terms or in a separate written agreement with UWBFC; (c) attempting to gain unauthorized access to UWBFC's computer system or engaging in any activity that interferes with the performance of, or impairs the functionality of the Site, and forms of communication in addition to the Site, or any services provided through the Site, and forms of communication in addition to the Site; or (d) removing, circumventing, disabling, damaging or otherwise interfering in any way with any security-related features of the Site aimed at preventing or restricting the unauthorized use of the Site, any of the Site Materials, and forms of communication in addition to the Site. You may use the Site, Site Materials, and forms of communication in addition to the Site, consistent with Section 3 of these Terms. Any other use of the Site, Site Materials, and forms of communication in addition to the Site, including but not limited to the aforementioned unauthorized uses, without prior written permission of UWBFC is strictly prohibited. You acknowledge and agree that the unauthorized use of the Site, Site Materials, and

| | PRIVACY POLICY | PPP # | E.2.d.1 |
|----------------------------|-------------------------------------|---------------------------|------------|
| United | | Revision # | A.1 |
| Way 😘 | | Type: | Policy |
| United Way of | | Dated Issued: | 06/17/2022 |
| Benton & Franklin Counties | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 8 of 11 |

forms of communication in addition to the Site, could cause irreparable harm to UWBFC and that in the event of such unauthorized use, UWBFC shall be entitled to an injunction in addition to any other remedies available at law or in equity.

- 5. Materials Submitted to the Site, and forms of communication in addition to the Site. Certain features of the Site or other electronic communications may allow you to contribute comments, feedback, information, content, text, files, graphics, postings, and other materials and information for access, use, viewing and commentary by other users to the Site and other communications in addition to the Site ("User Content"). By posting User Content, you represent that you have the full legal right to provide the User Content and that use of the User Content by the Site and all other persons and entities will not (a) infringe any intellectual property rights of any person or entity or any rights of publicity, personality, or privacy of any person or entity, including as a result of your failure to obtain consent to post personally identifying or otherwise private information about a person; (b) violate any law, statute, ordinance, regulation, or agreement; or (c) constitute disclosure of any confidential information owned by any third party. Upon your submission of User Content or other material or information to UWBFC, you grant UWBFC a worldwide, perpetual, irrevocable, transferable, license to access, use, distribute, reproduce, display, modify, create derivative works based upon, and sublicense, the User Content, all without any compensation to you whatsoever. If you believe that any content or postings on the Site, and forms of communication in addition to the Site, violate your intellectual property or other rights, please follow our Complaint Procedure in Section 12 of these Terms.
- 6. Third Party Web Sites and Content. The Site is available for informational purposes only. The Site, and forms of communication in addition to the Site, may contain links to other Internet Web sites for the convenience of users in locating information, products, or services that may be of interest. Use of such third-party links, the Site, Site Materials, and forms of communication in addition to the Site, and any other material or content on and made available through the Site, and forms of communication in addition to the Site, is entirely at your own risk. UWBFC does not recommend and expressly disclaims any responsibility for the content, the accuracy of the information, or quality of products or services provided by or advertised on third party sites or the transactions you conduct or enter into with third parties. Your use of any third party's website is at your own risk, and subject to the terms and conditions of such other websites. UWBFC does not endorse any product, service, or treatment provided on a third-party website or advertised or provided on the Site, and forms of communication in addition to the Site.
- 7. **Privacy Policy.** Any Personal Information that you provide to UWBFC on the Site, and forms of communication in addition to the Site, is subject to our Privacy Policy. For more information, see Section 1, which is incorporated into Section 2 by reference, as if set forth fully herein. Please be advised that the confidentiality of any communication or material transmitted to UWBFC via the Site, and forms of communication in addition to the Site, cannot be guaranteed, including, for example, Personal Information such as your address or name.
- **8. Disclaimer.** UWBFC is not responsible for and does not guarantee the accuracy or completeness of any Site Materials, User Content, products, data, services, links, advertisements, or other items

| United Way of Benton & Franklin Counties | PRIVACY POLICY | PPP# | E.2.d.1 |
|--|-------------------------------------|---------------------------|------------|
| | | Revision # | A.1 |
| | | Type: | Policy |
| | | Dated Issued: | 06/17/2022 |
| | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 9 of 11 |

contained within the Site, and forms of communication in addition to the Site. UWBFC reserves the right to immediately remove any Site Materials or User Content for any reason or for no reason. UWBFC cannot and does not review all communications or products made available on or through the Site, and forms of communication in addition to the Site, but, although not obligated to, may review, verify, make changes to or remove any User Content, Site Materials, the Site, and forms of communication in addition to the Site, or the products or services made available in connection with the Site, and forms of communication in addition to the Site, including information submitted in connection with the Site, Site Materials, and forms of communication in addition to the Site or other features at any time, with or without notice in its sole discretion. You agree that you must evaluate and bear all risks associated with the use of Site Materials or User Content and that you may not rely on such Site Materials or User Content.

THE SITE, SITE MATERIALS, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, USER CONTENT, SERVICES, PRODUCTS, INFORMATION AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, ARE MADE AVAILABLE "AS IS" AND "WITH ALL FAULTS." USE OF THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, IS ENTIRELY AT YOUR OWN RISK. UWBFC AND ITS LICENSORS MAKE NO REPRESENTATIONS OR WARRANTIES, AND DISCLAIM ALL REPRESENTATIONS AND WARRANTIES, WITH RESPECT TO THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE,, THE USER CONTENT, THE SITE MATERIALS, SERVICES, PRODUCTS, DATA AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, EXPRESS OR IMPLIED, WRITTEN OR ORAL, ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, SYSTEMS INTEGRATION, NON-INTERFERENCE, QUALITY, TITLE, AND NON-INFRINGEMENT. THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, COMPLETENESS AND EFFORT WITH REGARD TO ANY AND ALL USER CONTENT, SITE MATERIALS, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, SERVICES, PRODUCTS, DATA AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, IS WITH YOU.

9. Limitation of Liability. UWBFC SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, EXTRA-CONTRACTUAL, OR PUNITIVE DAMAGES OF ANY KIND WHATSOEVER, INCLUDING LOST REVENUES OR LOST PROFITS, WHICH MAY OR DOES RESULT FROM THE USE OF, ACCESS TO, OR INABILITY TO USE THE SITE, SITE MATERIALS, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, THE USER CONTENT, SERVICES, PRODUCTS, DATA AND OTHER MATERIALS ON, IN AND MADE AVAILABLE THROUGH THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, REGARDLESS OF LEGAL THEORY, WHETHER OR NOT YOU OR UWBFC HAD BEEN ADVISED OF THE POSSIBILITY OR PROBABILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDIES OTHERWISE AVAILABLE FAIL OF THEIR ESSENTIAL PURPOSE. UNDER NO CIRCUMSTANCES WILL THE TOTAL LIABILITY OF UWBFC AND ITS LICENSORS TO YOU OR ANY OTHER PERSON OR ENTITY IN CONNECTION WITH, BASED UPON, OR ARISING FROM THE SITE, SITE

| | PRIVACY POLICY | PPP # | E.2.d.1 |
|---|-------------------------------------|------------------------|------------|
| United | | Revision # | A.1 |
| Way 😂 | | Туре: | Policy |
| United Way of Benton & Franklin Counties | | Dated Issued: | 06/17/2022 |
| | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 10 of 11 |

MATERIALS, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, USER CONTENT, ON, IN AND MADE AVAILABLE THROUGH THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, OR THE SERVICES, PRODUCTS, DATA OR OTHER MATERIALS OFFERED IN CONNECTION THEREWITH EXCEED THE PRICE PAID BY YOU DURING THE PRECEDING YEAR FOR USE OF THE SITE, AND FORMS OF COMMUNICATION IN ADDITION TO THE SITE, AND THE SERVICES AND PRODUCTS. SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IF ANY PART OF THIS LIMITATION ON LIABILITY IS FOUND TO BE INVALID OR UNENFORCEABLE FOR ANY REASON, THEN THE TOTAL LIABILITY OF UWBFC AND ITS LICENSORS SHALL NOT EXCEED TEN DOLLARS (\$10). If you are dissatisfied with the Site, and forms of communication in addition to the Site, or with any of these Terms, or feel UWBFC has breached these Terms, your sole and exclusive remedy is to discontinue using the Site, and forms of communication in addition to the Site.

- 10. Indemnification. You shall indemnify UWBFC and its directors, officers, employees, agents, contractors and licensors ("UWBFC Indemnitees") against all claims, actions, suits, and other proceedings ("Claims") arising out of or incurred in connection with the Site, Site Materials, and forms of communication in addition to the Site, and your use of the Site, Site Materials, and forms of communication in addition to the Site or any services, product or data obtained through the Site, and forms of communication in addition to the Site, your fraud, violation of law, negligence, willful misconduct, or any other use of the Site, Site Materials, and forms of communication in addition to the Site, the User Content, the services, products, information and other materials on, in and made available through the Site, and forms of communication in addition to the Site, except to the extent attributable to UWBFC, or any breach by you of these Terms and shall indemnify and hold UWBFC Indemnitees harmless from and against all judgments, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees and attorneys' disbursements) arising out of or incurred in connection with such Claims. You may not settle any Claim without the prior written consent of UWBFC. UWBFC or its licensors may assume the defense of any Claim, at your sole cost and expense, and you shall cooperate in all reasonable respects in such defense. You shall have the right to employ separate counsel in any Claim and to participate in the defense thereof. If UWBFC or its licensors do not notify you that it elects to undertake the defense thereof, you shall have the right to defend the Claim with counsel reasonably acceptable to UWBFC, subject to the right of UWBFC to assume, at their sole cost and expense, the defense of any Claim at any time prior to the settlement or final determination thereof.
- 11. Internet Security. UWBFC uses reasonable efforts to ensure that the Site is generally available. However, there will be occasions when access to the Site will be interrupted or unavailable. UWBFC will use reasonable efforts to minimize such disruption where it is within its reasonable control. You agree that UWBFC shall not be liable to you for any modification, suspension, or discontinuance of the Site. You understand that the technical processing and transmission of any Site content may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Please be advised that we do not guarantee that any information sent from our Site will be secure during transmission,

| | PRIVACY POLICY | PPP# | E.2.d.1 |
|---|-------------------------------------|---------------------------|------------|
| United | | Revision # | A.1 |
| Way 🕓 | | Type: | Policy |
| United Way of Benton & Franklin Counties | | Dated Issued: | 06/17/2022 |
| | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 11 of 11 |

nor can we guarantee the confidentiality of any communication or material transmitted to UWBFC via the Site, and forms of communication in addition to the Site, or the Internet, including, for example, Personal Information such as your name or address.

- 12. Complaint Procedures. If you believe that any content or postings on this Site violates your intellectual property or other rights, please notify UWBFC by email at finance@uwbfco.org with a message that includes: (a) your name and the name of your company, if any; (b) your contact information, including your email address; (c) the nature and substance of your complaint, the specific rights at issue, and your basis for making the complaint, including the content or posting that is objectionable; and (d) the following statement: "The statements, representations, and assertions made in this message are true, complete, and accurate and I have the full legal authority to make each and every such statement, representation, and assertion and to make and be granted any demand made in this message."
- 13. Changes to these Terms; Termination. UWBFC reserves the right at any time to modify, alter or update these Terms. Your use of the Site, and forms of communication in addition to the Site, following any changes means that you agree to follow and be bound by the terms as changed. Any change to these Terms shall be effective as to any visitor who has visited the Site, and forms of communication in addition to the Site, before the change was made. It is the obligation of users visiting the Site, and forms of communication in addition to the Site, before the change to learn of changes to the Terms since their last visit. UWBFC may suspend or terminate your account and/or your ability to use the Site, and forms of communication in addition to the Site, or any services on the Site, and forms of communication in addition to the Site, for failure to comply with these Terms, for providing UWBFC with untrue or inaccurate information about yourself, for infringement upon UWBFC proprietary rights, or for any other reason whatsoever or for no reason.
- 14. Governing Law and Jurisdiction. These Terms represent the entire agreement between you and UWBFC with respect to the subject matter hereof, and supersede any and all prior and contemporaneous written and oral representations, understandings, and agreements, express and implied, and will be governed by and construed in accordance with the laws of Benton County, Washington, without reference to its conflict of law rules; PROVIDED, HOWEVER, THAT THE TERMS OF ANY APPLICABLE LAW NOW OR HEREAFTER ENACTED THAT IS BASED ON, DERIVED FROM, SIMILAR TO, OR CONNECTED WITH THE UNIFORM COMPUTER INFORMATION TRANSACTIONS ACT DRAFTED BY THE NATIONAL CONFERENCE OF COMMISSIONERS ON UNIFORM STATE LAWS SHALL NOT APPLY EXCEPT TO THE EXTENT THAT THE LAW EXPRESSLY PROHIBITS ALTERATION BY THESE TERMS OF THE APPLICABILITY OF ONE OR MORE SECTIONS OF THE LAW. By accessing, viewing, or using the services, works, content, or materials on the Site, and forms of communication in addition to the Site, you consent and agree to (a) the exclusive jurisdiction of the federal and state courts located in Benton County, Washington; (b) accept service of process by personal delivery or mail; and (c) irrevocably waive the right to trial by jury and any jurisdictional and venue defenses otherwise available.

| United Way of Benton & Franklin Counties | PRIVACY POLICY | PPP # | E.2.d.1 |
|--|-------------------------------------|------------------------|------------|
| | | Revision # | A.1 |
| | | Type: | Policy |
| | | Dated Issued: | 06/17/2022 |
| | | Scheduled Review Date: | 01/01/2023 |
| Document Group: | Excellence in Operations Technology | Page: | 12 of 11 |

15. Miscellaneous. The Site, and forms of communication in addition to the Site, is controlled and operated from within the United States. Without limiting anything else, UWBFC makes no representation that the Site, Site Materials, and forms of communication in addition to the Site, User Content, services, products, information, or other materials available on, in, or through the Site, is appropriate or available for use in other locations, and access to them from territories where they are illegal is prohibited. Those who choose to access the Site, and forms of communication in addition to the Site, from other locations do so on their own volition and are responsible for compliance with applicable laws. The waiver or failure of UWBFC to exercise in any respect any right provided hereunder shall not be deemed a waiver of such right in the future or a waiver of any of other rights established under these Terms. Headings used in these Terms are for reference only and shall not affect the interpretation of these Terms. No person or entity not party to this agreement will be deemed to be a third-party beneficiary of these Terms or any provision hereof. When used herein, the words "includes" and "including" and their syntactical variations shall be deemed followed by the words "without limitation."

RESPONSIBILITY FOR THIS POLICY, The UWBFC Administration Committee reviews this policy at least every two years. This Committee recommends policy changes, as needed, to the United Way Board of Directors for approval.

Approval: Approved by vote of the Board of Directors **Date** 6/17/2022

References: This policy addresses Standard 5.2, Back Office Administration, of the United Way of Benton & Franklin Counties Standards of Excellence.